



Bill Wilson Center

ANNUAL REPORT FY23

4,900+

Clients Helped

We are working to prevent poverty in the next generation by connecting youth and families to housing, employment, education, and positive relationships that will end youth and family homelessness.

1,050+

Beds Provided Each Night

More than 15 BWC Housing Programs provide safe and stable options for youth and young families in Santa Clara and Santa Cruz counties. Residential stays range from short-term emergency housing to transitional housing to permanent low-income housing.

19,500+

Counseling Sessions Led

BWC's Mental Health Services provide individual and family therapy, rehabilitation counseling, group therapy, medication evaluations, grief counseling, case management and support services to children, youth, young adults, adults and families.

11,250+

Meals Served

In addition to distributing pre-prepared meals to youth living on our streets, Bill Wilson Center's Drop-In Center provides access to phones, computers, showers and laundry facilities, mental health and support services, and referrals.

109,000+

Crisis Calls Answered

Our help lines answer hundreds of calls every day, seven days a week. BWC's Here4You Call Center provides referrals for openings at emergency shelters and homeless prevention services. Contact Cares offers confidential help lines for individuals of all ages.

\$175,000

Tax Refunds for Youth

Free tax services have been offered to foster youth, ages 15-24, at The HUB, BWC's foster youth community center, for the past three years. Nearly \$175,000 in federal and state tax refunds were provided to more than 80 foster youth at The HUB last year.



Each year, Bill Wilson Center conducts a listening survey of our clients. Here is a collection of quotes clients shared about their experience at BWC:

- *"The case managers at Bill Wilson are really understanding and caring."*
- *"My Housing Specialist is exceptional at her job. She was able to get my family and I housed within a week- and-a-half."*
- *"They are good at being genuine and open in their support of their clients."*
- *"I've felt highly respected and supported by the individuals I've been working with this last year."*
- *"I have been really grateful for this program, it has brought sanity to my life."*
- *"Saving lives! My mental state was not well, but you helped me be able to go back to school."*
- *"They are great at helping individuals reach their goals and develop a routine towards achievement."*
- *"BWC Housing Services is good at helping those families in need whether you need food or hygiene or anything in general, they are there to assist you."*

1973 - 50 YEARS - 2023

Looking Back and Looking Forward

An annual report is a kind of story.

A story of impact and accomplishments.

A story of challenges and opportunities.

And for Bill Wilson Center, it's a story of all the ways our programs and services – which, your support helps make possible - has addressed the challenges facing youth, young adults and families experiencing homelessness in our community.

Here at Bill Wilson Center, the last year has also been a time of leadership and organizational change in the midst of a homelessness crisis that has reached frightening new milestones.

Across the U.S., there are more than 70 unaccompanied homeless youth for every one shelter bed available to them.

And here in our community, San Jose has the highest per capita youth homelessness in the nation. In the face of all these challenges – our leadership, staff, board, volunteers, partners and donors helped to make sure we continued to show up where our young people needed us most.

As we look to the year ahead, we will be launching a new strategic plan focused on expanding our impact in housing, mental health and prevention, and continuing to engage deeply with our clients and partners to advance policy change that ensures every young person has what they need to thrive.

We look forward to continuing to work with you to move the needle, to ensure no young person is kept behind, and to realize our shared vision of ending youth and family homelessness.



Josh Selo
CEO

Snapshots from Special Events



City of Santa Clara honors BWC for 50 years of service



BWC's Green Light Rally & Walk raises awareness of youth homelessness



Drop-In Center celebrates Pride and BWC's LGBTQ+ programs and services



Building Dreams celebrates BWC's 50th Anniversary



Evergreen Valley High School raises \$10,000+ to benefit BWC youth services

Housing is Springboard to Bright Future

Cam graduated high school and hoped to attend college, but hit a roadblock when trying to apply ... they had no home address. Cam, like many students, was homeless and found serious obstacles preventing them from pursuing their dream of attending college. Then Cam connected with Bill Wilson Center's temporary housing program. BWC worked with Cam to secure them housing, which allowed them to apply for college and find a paid internship. Because of having stable and safe housing, Cam applied and was accepted into four University of California campuses and has been awarded full financial aid for housing and tuition to attend their first choice university.



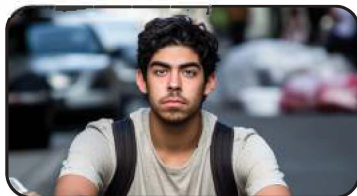
Strength in Numbers

Mia and Ty were in love and it seemed to them they had everything they needed ... except a place to call home. Together, the couple supported each other through recovery and life while living in an abandoned building. Breaking the homelessness cycle that they had both experienced since childhood was their goal. BWC's programs provided the couple a safe space for them to feel like they belonged. BWC staff provided a strength-based environment that made an impact in both Mia and Ty's life, before helping them secure permanent supportive housing. Without having to worry about housing, Mia was able to enroll in college and get a job; Ty was able to obtain a warehouse job and continue his dream of joining the military.



An Opportunity to Grow

Without any support from his parents, 16-year-old Juan found himself at Bill Wilson Center's Safety Net Shelter. Each day, Safety Net Shelter staff helped support Juan, including getting him to and from high school. Once he left the Shelter, and after a brief stay in foster care homes, Juan was able to find a program that gave him the feeling of belonging and independence - BWC's Transitional Housing Placement Program. Here, Juan learned the independent living skills he needed to create his own path and maintain his housing. The compassion and guidance Juan received from his case manager provided him with the backing he needed to go after his goals. Juan enrolled in college and now he has a safe, stable place to call home - a place where he is able to concentrate on achieving his dreams.



Advocacy in Action

At Bill Wilson Center, we believe in engaging with our communities and elected officials to support systems change that ends youth and young adult homelessness, and improves equity and justice for youth and families.

Below is a list of our top statewide policy priorities from this past year:

AB 525 Housing Affordability for Foster Youth in SILPs *(in committee as of 05/18/23)*

This bill would establish a Supervised Independent Living Placement (SILP) housing supplemental payment to augment the basic SILP monthly rate, based on the cost of housing in their county of residence.

AB 789 Preserving Financial Aid for California Students *(signed into law by Gov. Newsom on 10/08/23)*

This bill removes barriers to maintaining financial aid for students struggling academically.

SB 10 Opioid & Fentanyl Overdose Prevention Among Youth *(signed into law by Gov. Newsom on 10/13/23)*

This bill will provide intervention and increase accessibility to resources to protect our youth from fentanyl poisoning and overdoses.

SB 307 Expanding Financial Aid for Foster Youth *(returned to Committee on Higher Education on 06/01/23)*

This bill would create a program to cover 100% of unmet needs not paid for by federal, state and institutional aid for students pursuing a college education in California higher education.

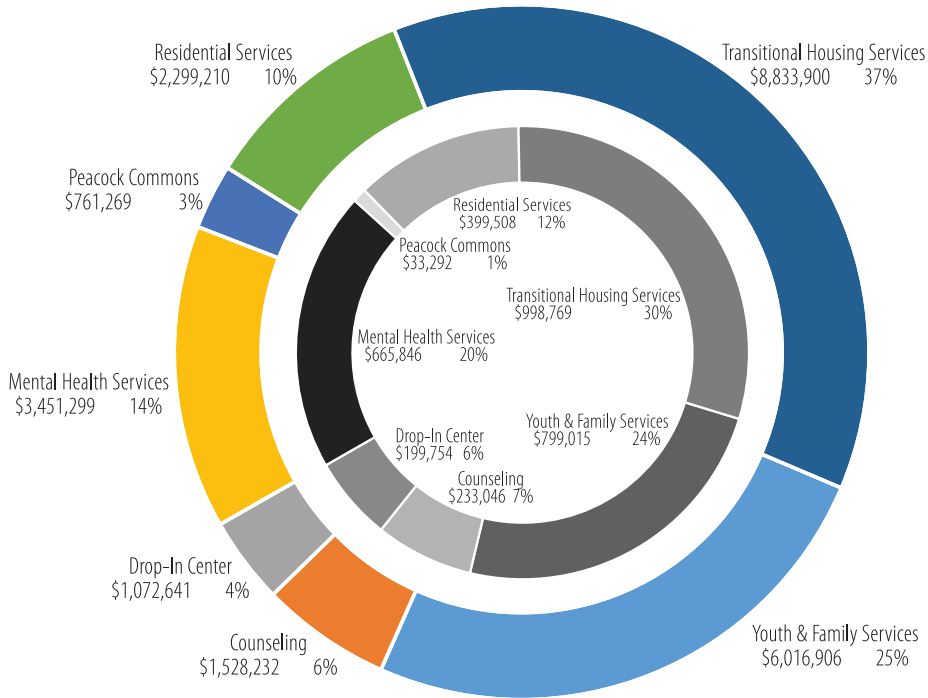
SB 407 Foster Care Resource Families *(signed into law by Gov. Newsom on 09/23/23)*

This bill requires resource families to demonstrate an understanding of the needs of LGBTQ+ and gender-expansive youth, and the capacity to meet those needs.

SB 333 Success, Opportunity, and Academic Resilience (SOAR) Guaranteed Income Program *(returned to Committee on Higher Education on 07/03/23)*

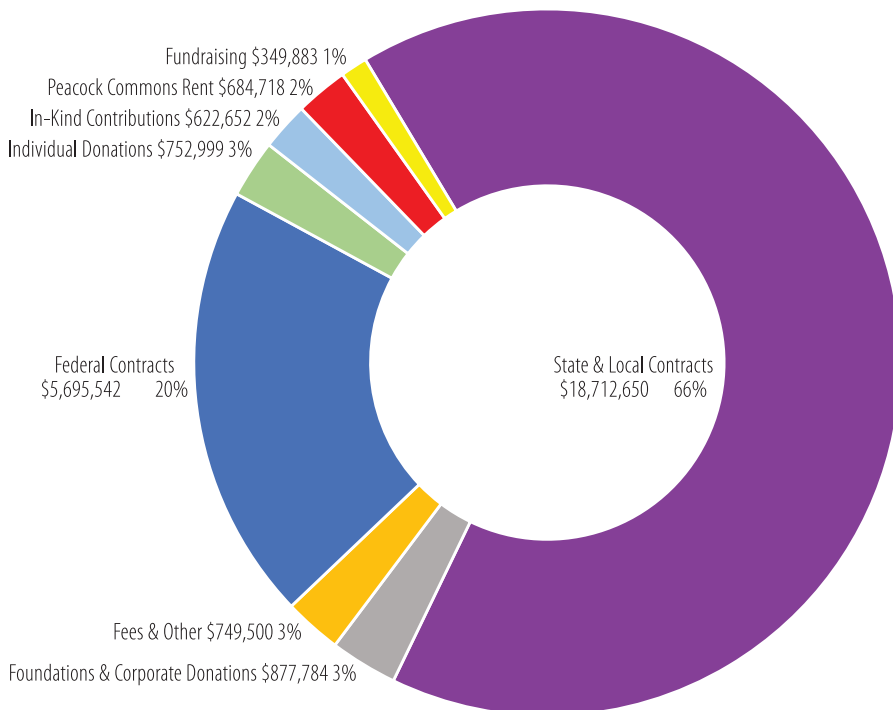
This bill would establish the California Success, Opportunity, and Academic Resilience (SOAR) Guaranteed Income Program, which would provide direct cash assistance payments of \$1,000 monthly to approximately 15,000 homeless high school seniors in California.

Expenses \$27,292,687



Direct expenses reflect our budgets for operating BWC's seven major program areas. Indirect expenses are the administrative and fundraising costs allocated to the programs they support.

Revenues \$28,445,728



Programs & Services

Bill Wilson Center offers a number of programs and services specifically designed to benefit youth and families.

Housing Services:

- College Homeless Student Housing
- Here4You Call Center - Housing Hotline
- Interim Housing
- LGBTQ Transitional Living Program
- Maternity Transitional Living Program
- Non-Traditional Families
- Peacock Commons
- Rapid Re-Housing
- Safety Net Shelter
- Santa Cruz Host Homes/Shared Housing
- Transitional Housing Program
- Transitional Housing - Rapid Re-Housing
- Youth Adult Shelter

Counseling Services:

- Adult Outpatient
- In-Home Outreach Team (IHOT)
- LGBTQ+ Outreach & Transitional Age Youth LGBTQ+ Outpatient
- Parent-Child Interaction Therapy
- Respite
- Transition Age Youth Mental Health Services
- Youth & Family Outpatient Therapy

Grief Support Services

- Centre for Living with Dying
- Complex Grief Group
- Critical Incident Stress Management (CISM)
- Healing Heart

Foster Youth Services

- The HUB
- Independent Living Program
- Transitional Housing Placement Plus
- Transitional Housing Placement Program
- Transitional Housing Placement Program - Non-Minor Dependent

Support Services

- Contact Cares Hotline
- Drop-In Center
- Family Advocacy Services
- Here4You
- LGBTQ Outreach
- Street Outreach
- Trafficked Minors - System of Care

Platinum
Transparency
2023

Candid.

Charity
Navigator



FOUR-STAR



Bill Wilson Center is accredited by the Council on Accreditation. This affirms that BWC is delivering needed, high-quality services in our community, conducting its operations successfully, and managing its funds effectively.

Bill Wilson Center's Tax ID number is 94-2221849